



TERMS OF PURCHASE & SAFETY ONBOARD



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🗓️ TIME & PLACE

Be ready at the location at least 45 minutes before departure. On return, be ready 45 minutes before pick-up. Delays may occur in case of bad weather. Pick-up will be done as soon as weather permits.

⚖️ LOAD LIMITS

Max 25 kg/person, excess weight charged per kilo. Max load capacity 400/650 kg (incl. passengers & luggage). Max 4 dogs per flight, must be pre-registered.

Drones must be pre-registered. Drone flights are prohibited from 3 hours before pick-up.

🚶 EXIT

Wait in the helicopter until the rotor has stopped and the pilot opens the doors. The pilot unloads the luggage. A person from the party carries it about 20 meters away. When lifting: keep 20 meters away and secure light objects.



🎒 PACKING

Pack in small, soft bags or backpacks. Avoid large boxes and loosely attached items [e.g. sleeping bags, shoes]. Tie bags together and avoid loose rain covers.

🚰 BOARDING

Wait approximately 20 meters from the helicopter until the pilot gives the go-ahead. Secure or weigh down light objects. Luggage is loaded by the pilot or ground staff. Board when instructed by the pilot. Wear a seat belt and headset. Mobile phones may not be used during boarding/disembarking.

⚠️ SAFETY INSTRUCTIONS

Never approach the helicopter without permission. Never walk up a slope next to the helicopter. Keep long objects [e.g. rods] in a horizontal position. Never throw anything near the helicopter. Only the pilot or ground personnel may operate doors and cargo hatches.



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PAYMENT & CANCELLATION

For cancellations, SRF General Travel Terms apply, i.e. if cancellation is made earlier than 30 days before the departure date, only an administration fee of SEK 300 will be charged. If cancellation is made 14-30 days before departure, a cost equivalent to 15% of the trip price plus an administration fee of SEK 300 will be charged. If cancellation is made less than 14 days before departure, 50% of the trip price plus an administration fee of SEK 300 will be charged. If cancellation is made less than 24 hours before departure, a cost of the entire trip price plus an administration fee of SEK 300 will be charged. Invoices must be paid no later than 30 days before departure unless otherwise agreed. Direct payment by card, cash or via Swish is made on site before the flight. Late payment interest is charged at 11% per year.

DANGEROUS GOODS

A passenger may carry the following articles, substances and quantities of dangerous goods for his own use:

- A. 25 litres of flammable liquid, Class 3, in packing groups II and III, to be used as fuel.
- B. 5 litres of flammable liquid, Class 3, for alcohol stoves or similar in packing groups II or III in the retail packaging intended for the liquid.
- C. 11 kg of hydrocarbon gas mixture (UN1965), Class 2, Division 2.1, in a gas container not exceeding 11 kg*.
- D. 700 g of gas (UN2037), Class 2, Division 2.1, in a non-refillable container in the retail packaging intended for the gas with valve protection.
- E. 5 litres of flammable paint and/or 1 litre of solvent/thinner, Class 3, in packing groups II or III, in the retail packaging intended for the product.
- F. Dangerous goods in machinery or dangerous goods in equipment, class 9, such as boat engines, generators, chainsaws that are emptied and sealed to prevent leakage.
- G. 6 small packages of safety matches, class 4.1, in retail packaging or similar.
- H. 1 battery, wet, sealed, class 8, that meets special provision A67 and is protected from short circuit in retail packaging

*The maximum permitted amount of hydrocarbon gas mixture on board is 24kg.

More information can be found at the link below on the Swedish Transport Agency's website. [Swedish language]

<https://www.transportstyrelsen.se/sv/Luftfart/Flygresenar/Bagage/Vad-far-jag-ta-med-mig-ombord/>

Not allowed in hand luggage

- Weapons, firearms, toy weapons and flares (be aware of concealed weapons)
- Devices intended to stun or immobilize, e.g. tasers
- Sharp objects and tools
- Blunt objects, including batons, clubs and hard sports equipment
- Laser equipment

Not allowed as carry-on or checked baggage:

- Explosive substances or devices, fireworks or other pyrotechnics, smoke-producing containers, dynamite, gunpowder or plastic.
- Paralyzing sprays, such as pepper spray.
- Magnetic, radioactive, toxic or corrosive materials.
- Compressed, solid or oxidizing gases.

TRANSPORTATION OF WEAPONS

Load the weapon unloaded and divided with the vital part in the cabin and the rest in the luggage compartment.
Check the ammunition packages and load them in the luggage compartment.

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DENIED TRANSPORT

Kallax Flyg reserves the right to refuse a passenger and his/her baggage in any of the following cases or if Kallax Flyg reasonably believes that these cases are possible:

1. Transport of the passenger or his/her baggage may pose a danger to fellow passengers or the safety of the crew.
2. The passenger's mental or physical condition, including the use of alcohol or drugs, is such that it poses a danger to him/herself, fellow passengers, crew or property.

CANCELLED FLIGHTS

Due to external factors.

ESRANGE – As we regularly fly in the airspace affected by Espace Space Center activities, this may mean flight bans at short notice and we therefore reserve the right to cancel or postpone flights on these occasions.

WEATHER – Bring extra equipment and food in case your return trip is delayed due to weather. In case of bad weather, keep a tent up where you can keep yourself and your luggage dry until the helicopter lands. If your return flight is divided into several flights, bring the essentials and leave your luggage for last.

TECHNICAL PROBLEMS – As is often the case, this leads to delays, as another helicopter has to be deployed. Plan extra time when you are in the mountains, then we will avoid stress, and everyone will be happy.

USE AND TRANSPORTATION OF LITHIUM BATTERIES

Lithium batteries are dangerous on board the helicopter because they can spontaneously combust in the event of damage or malfunction, causing chain reactions. The fires are extremely difficult to extinguish with the fire-fighting agents permitted on board. It is therefore important that you as a passenger tell the pilot/ground staff if you feel that your electronic equipment is starting to get hot.

For more detailed information on the use and transport of lithium batteries, see the Swedish Transport Agency's website. [Swedish language]

<https://www.transportstyrelsen.se/sv/luftfart/flygresenar/bagage/vad-far-jag-ta-med-mig-ombord/batterier-och-batteridrivna-produkter/>